Appendix 3

PACT Priorities 2015/16

PACT agreed to the following proposed priorities for action for 2015/16: **1 Improve the management of properties and tenants**

- Improve the physical management of properties
- Introduce a mechanism for behaviours to be included in tenancy agreements

2 Improve the environment

- Develop an agreed neighbourhood improvement plan
- Focus on the front gardens and curtilage of properties
- Streets and alleyways
- Murals, artwork, seasonal dressings and signage

3 Transform contentious periods to positive activities

- Review the approach taken to manage contentions periods
- Fresher's Week
- Halloween
- St. Patrick's Day

Process to implement the Proposed Priorities for Action

These actions assume that the following processes are applied:

- 1. We increase an understand the makeup of the area i.e. who lives where
- 2. Communication and wider involvement of residents to help achieve widest possible participation

Planning session

An initial planning meeting was held on 19 June 2015 to put more detail around the priorities for action to be presented to PACT in June.

The following short term actions were agreed: Actions in bold have already started

What	Who	When
Interagency meeting to identify address that are consistently problematic	Keith Addy Rosie Hamilton	ASB Forum – 21 July 2015
Information to be provided from universities, noise team, PSNI, cleansing and community safety		
Planning Service meeting to discuss:	Sz	June
 Attending PACT meeting in June to outline their role 		
Drafting correspondence about let by, let agreed and to let signs prepared	UQBA/LANI/BCC	
Correspondence distributed to landlords and letting agents		
Process to share information with landlords to be progressed	Sz	Long term
Process chart to identify how to access landlords using	Sz	Before July

current legislation, resources and restrictions		ASB Forum meeting
Exercise to map who lives in WUA		
1. Access to digital model agreed	UU	
2. Information about status and	HMO Unit	August
occupancy of HMOs loaded to model	UQBA/LANI	October
3. Information gaps filled	SNOs	
4. Uncategorised addresses contacted		
Map the community infrastructure in WUA	Rosie Hamilton	August
 Locate community groups know to BCC (good relations, community development, community safety etc) 		
 Get information from key community networks e.g. Round Table, Friendship Club, LORAG, Community Cohesion Group 		
3. Student organisations		
Review communications that take place over the year that facilitate engagement in PACT, reporting, who to contact and what they will do	Rosie Hamilton	July
Update communications at key times to key audiences to make them more effective; including their promotion and use	Rosie Hamilton	Ongoing
Confirm whether the enforcement group that was established under John Corky in response to the Louise Brown report continues to exist	Sz	June
Undertake a graffiti blitz in August	City Church	August
 Explore the possibility of support from the probation board and cleansing services to look at removal off red brick areas 	UQBA etc Sz	
Address end of term cleansing issues		
1. Advisory flyers distributed in area	SNOs	June
Address potential dumping issues that arise during renovations 1. Letter drafted about renovation issues	Colin Booth UQBA/LANI	July/August
and appropriate disposal of waste 2. Correspondence distributed to landlords and letting agents	SNOs	
3. Proactive patrols to identify ongoing renovations to ensure builders are fully informed		

Other, longer term ideas that were mentioned included:

- 1. Lobbying for alleygates
- 2. Looking at local recycling areas (with signposting to them)
- 3. Securing replacement bins
- 4. Introducing murals
- 5. Development of an integrated neighbourhood plan, with the possibility of "renewing the routes" type bid being submitted by UQBA/LANI